PURCHASE AGREEMENT

1. The present purchase agreement prove the client`s obligation to buy a memorial pencil from ashes created by CarboLabGem Ltd. and specified in the order form attached.
2. 50% of the memorial pencil's price is due when we receive the materials - ashes/hair/fur. The remaining 50% are due before shipping the finished memorial pencil back to the client.
3. If the client decides to cancel the order, a fee of 15% of the price of the pencil will be charged.
4. The production process will start after receiving the advanced payment of 50%. Once it is started, a cancellation of the order will not be possible and the purchase price is non-refundable.
5. The client declares their obligation to submit the required amount of remains (ashes/hair/fur) for the purposes stated here.
6. IN ANY OCCASION THAT THE PRODUCTION OF THE MEMORIAL PENCIL HAS NOT BEEN SUCCESFUL FOR ANY RESON, THE CLIENT AGREES THAT THE ONLY RESPONSIBLILITY CarboLabGem Ltd. WILL HAVE IS TO REFUND THE PRICE OF THE ORDERED MEMORIAL PENCIL. THE CLIENT EXPLICITLY AGREE THAT CarboLabGem Ltd. WILL NOT BE LIABLE FOR ANY OTHER DIRECT OR INDIRECT DAMAGE BEYOND THAT AMOUNT TO CLIENT OR TO A THIRD PARTY.
7. The client assumes the risk of defects or imperfections of the memorial pencil and waives any possible claims.
8. The present purchase agreement is governed by the laws of the Republic of Bulgaria. It may be amended only by a written document signed by CarboLabGem Ltd.
9. CarboLabGem Ltd. explicitly guarantees that the memorial pencil is produced from the submitted remains - hair / dust / fur / flowers.